

TIMOTHY BRAZER

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PROFESSIONAL SUMMARY

Healthcare operations leader with nearly 20 years of experience across hospital and ambulatory care settings. Proven track record in multi-site supervision, revenue cycle management, denial prevention, and front-end reimbursement strategy. Skilled in Epic EHR, staff development, and workflow optimization. Currently completing an MBA in Healthcare Management.

PROFESSIONAL EXPERIENCE

Imaging Front Office Supervisor | South Shore Health | South Weymouth, MA | June 2023 – February 2026

- Directed daily operations across 4 outpatient imaging sites, including the South Shore Cancer Center, overseeing 17+ registrars handling scheduling, registration, and financial counseling.
- Managed multi-site staffing models, FTE allocations, and operational budgets in coordination with senior leadership.
- Led Epic Cadence, Radiant, and Visage PACS implementation and training across all sites.
- Drove denial prevention initiatives at the front end, improving authorization capture rates and reducing claim rejections.
- Collaborated with revenue cycle leadership on reimbursement strategy, payer contract compliance, and AR reduction.

Denial Prevention Analyst | South Shore Health | South Weymouth, MA | November 2012 – June 2023

- Prevented and recovered revenue loss across inpatient and ambulatory settings for a multi-site health system.
- Designed front-end reimbursement workflows including pre-authorization, eligibility verification, and medical necessity screening.
- Analyzed denial trends and payer behavior to implement corrective action plans that reduced denial rates.
- Managed complex appeals for Medicare, Medicaid, and commercial payers including ADR and clinical support documentation.
- Ensured compliance with evolving payer policies, coding standards, and CMS guidelines including PDPM transitions.

Patient Access Representative / Registrar | South Shore Health | South Weymouth, MA | January 2006 – November 2012

- Performed patient registration, insurance verification, and financial counseling for emergency, inpatient, and outpatient encounters.
- Built foundational knowledge of payer requirements and front-end revenue capture that supported advancement into denial prevention and operations leadership.

EDUCATION

MBA, Healthcare Management | Fisher College, Boston, MA | 2026 (In Progress)

BS, Economics | Bridgewater State University | 2023

AS, Criminal Justice | Massasoit Community College | 2012

CERTIFICATIONS & AFFILIATIONS

Epic Credentialed Trainer (Cadence, Radiant) | ACHE Member | Omicron Delta Epsilon, Economics Honor Society

CORE COMPETENCIES

Multi-Site Operations Management | Revenue Cycle Management | Denial Prevention & Appeals | Epic Systems (Cadence, Radiant) | PDPM & CMS Compliance | Staff Development & Training | Budgeting & FTE Management | ADR / RAC / OIG Audit Response | Front-End Reimbursement Strategy | HIPAA Compliance | Patient Financial Counseling